



// woocommerce · user guide

Product Safety Info (GPSR)

Version 1.0.0
ecom-addons.com

Product Safety Info (GPSR) shows, on every product page, **who made the product and how to contact them**, the **responsible person in the EU** when the manufacturer is outside the EU, **how to identify the product** and its **warnings and safety information**. You type each company once and choose store defaults: only the exceptions need editing.



Ceramic Mug

€20.00

1 in stock

Add to cart

▼ Product safety

Manufacturer

Shenzhen Bright Lamps Co., Ltd.
No. 8 Keji Road, Nanshan
Shenzhen 518057
China
<https://brightlamps.example/contact>

1 Responsible person in the EU

EU Product Contact GmbH
Friedrichstraße 100
10117 Berlin
Germany
gpsr@eucontact.example

2 Product identification

Type / model: CM-350
SKU: DEMO-CERAMIC-MUG

Warnings and safety information

Not suitable for children under 3 years: small parts.
Do not use in the microwave or the oven.

Hand wash only.

SKU: DEMO-CERAMIC-MUG Category: Uncategorized

1 Shown because this manufacturer is outside the EU.

2 The SKU and GTIN you already have, plus an optional model.

On the product page, after the add to cart button: who made the product, the EU contact, its identifiers and its warnings.

Requirements

Component	Version
WordPress	7.0 or later
WooCommerce	11.x
PHP	8.1 or later
Theme	Block themes (such as Twenty Twenty-Five) and classic themes

Installation

1. Download the latest version from **My account > Downloads** on ecom-addons.com.
2. In WordPress, go to **Plugins > Add New Plugin > Upload Plugin** and choose the zip file.
3. Click **Install Now** and then **Activate**.
4. Add your companies in **Products > Product safety > Manufacturers and responsible persons**, then pick the defaults in **WooCommerce > Settings > Products > Product safety**.

Companies

A company is a manufacturer or a responsible person in the EU. For each one you enter:

Field	Notes
Name	Company name, registered trade name or registered trade mark.
Postal address	Street, postcode and city, one per line.
Country	Decides whether the manufacturer is in the EU (27 member states).
Email / Website or contact form	At least one electronic address is required.

The form checks every field when you save it and keeps what you typed if something is wrong. The list shows which companies are store defaults, which are outside the EU and how many products chose each one. Deleting a company sends its products back to the store default.

Product safety

Products

Manufacturers and responsible persons

Settings

Each company is typed once and chosen as the manufacturer or the responsible person in the EU of your products. Customers see its name, postal address and electronic address.

1 Add company

1 Store defaults are marked; products only need a choice when they differ.

Name	Country	Electronic address	Used by
EU Product Contact GmbH (default responsible person)	Germany	gpsr@eucontact.example	0 products Edit Delete
Shenzhen Bright Lamps Co., Ltd.	China (outside the EU)	https://brightlamps.example/contact	2 products Edit Delete
Taller Textil Ibérico SL (default manufacturer)	Spain	seguridad@taller.example	0 products Edit Delete

Products > Product safety: manufacturers and EU responsible persons, typed once.

Each product

Open a product and the **Product safety** panel of the product data box:

Field	What it does
Manufacturer	The store default, or another company.
Responsible person in the EU	The store default, or another company. Only used when the manufacturer is outside the EU.
Type / model	Optional. Shown with the SKU and the GTIN, UPC, EAN or ISBN of the Inventory tab, which you already have: the addon adds no second barcode field.
Warnings and safety information	Plain text as on the product, its packaging or its instructions. Leave an empty line between paragraphs.
Not applicable	Hides the block and leaves the product out of the checks (services, gift cards...). Virtual products are always left out.

The panel shows the status of the product: complete, or what it still lacks.

The screenshot shows the 'Simple product' configuration interface. The 'Product data' section is active, displaying various fields for product information. A green box highlights the 'Status: Complete' field. A dark blue notification box on the right indicates that the product is missing some information. The right sidebar contains sections for 'Product gallery', 'Product categories' (with 'Uncategorized' selected), and 'Product tags'.

Each product can choose its own companies and add its warnings; otherwise it uses the store defaults.

What customers see

A **Product safety** block after the add to cart button (block and classic themes), or a **Product safety** tab next to the description if you prefer. It lists:

- the manufacturer: name, postal address, country and electronic address;
- the responsible person in the EU, **only when the manufacturer is established outside the EU**;
- the product identification: type/model, SKU and GTIN when they are filled in;
- the warnings and safety information, when the product has any.

The block uses a native expandable element (`<details>`), open by default, with your theme's fonts and colours and no JavaScript. Products without a manufacturer and without warnings show no block.

Status of your catalogue

Products > Product safety lists every product as **complete**, **missing** (with what is missing: manufacturer, responsible person in the EU, product identifier) or **not applicable**, with a count and filters. A product is complete when it has a manufacturer, an EU responsible person if that manufacturer is outside the EU, and at least one identifier. Warnings are optional: they are only required when the product needs them.

Product safety

Products

Manufacturers and responsible persons

Settings

2 products lack safety information. [Store defaults](#)

All (6) | Incomplete (2) | Complete (4) | Not applicable (0)

Product	SKU	Manufacturer	Status
Canvas Tote	DEMO-CANVAS-TOTE	Taller Textil Ibérico SL	Complete
Ceramic Mug	DEMO-CERAMIC-MUG	Shenzhen Bright Lamps Co., Ltd.	Missing: responsible person in the EU
Desk Lamp	DEMO-DESK-LAMP	Taller Textil Ibérico SL	Complete
Leather Wallet	DEMO-LEATHER-WALLET	Shenzhen Bright Lamps Co., Ltd.	Missing: responsible person in the EU
Linen Shirt	DEMO-LINEN-SHIRT	Taller Textil Ibérico SL	Complete
Wool Beanie	DEMO-WOOL-BEANIE	Taller Textil Ibérico SL	Complete

1

Here two products made outside the EU have no EU responsible person yet. Filter by status above.

The status of every product, with exactly what is missing.

Settings

Go to **WooCommerce > Settings > Products > Product safety**.

Setting	What it does
Default manufacturer	Used by every product that does not choose its own. None by default.
Default responsible person in the EU	Shown only for products whose manufacturer is outside the EU. None by default.
Show it	After the add to cart button (default) or in a product tab.
Expanded	On by default. Off: customers open the block with a click.

Styling

The block is `<details class="ecom-product-safety">` (or `<section class="ecom-product-safety">` in the tab) with a definition list; each part has its own class (`ecom-ps-manufacturer` , `ecom-ps-responsible` , `ecom-ps-identification` , `ecom-ps-warnings`) if you want to adjust it in your theme's CSS.

About the General Product Safety Regulation

Regulation (EU) 2023/988 on general product safety applies since **13 December 2024**. Its article 19 asks shops that sell at a distance to show, clearly and visibly in each offer, at least: the manufacturer's name, registered trade name or trade mark and its postal and electronic address; when the manufacturer is not established in the EU, the name, postal and electronic address of the responsible person in the EU; information identifying the product, including a picture, its type and any other identifier; and any warning or safety information in a language consumers easily understand.

The addon gives you a place for this information and shows it; the data and warnings of each product, and how the rules apply to your shop, remain your responsibility. This guide is not legal advice.

Data and uninstall

The addon stores the companies you enter (business contact details) in its own table, and the values of each product in product meta. It stores no customer data. Uninstalling removes the table, the product values and the settings.

Languages

The addon is translated into English, Spanish and French; the block follows the language of the page. The warnings are shown as you type them: if you sell in several languages with a translation plugin, translate them with it.

Updates and support

Your licence includes every new version and 6 months of support. New versions are in **My account > Downloads**; for help, open a ticket in **My account > Support**.