



// prestashop • user guide

Product Safety Info (GPSR)

Version 1.1.0
ecom-addons.com

Product Safety Info (GPSR) shows on every product page **who made the product and how to contact them, the responsible person in the EU when the manufacturer is outside the EU, how to identify the product and its safety warnings.** You type each company once and choose store defaults: only the exceptions need editing product by product.

Home / Accessories / Home Accessories / Mug: The adventure begins



NEW

MUG THE ADVENTURE BEGINS

€11.90

White Ceramic Mug. 325ml

Quantity

1

Share   

Product safety

Manufacturer
Lakeside Mugs Ltd
4 Harbour Road
Bristol BS1 4XX
United Kingdom
<https://lakeside.example/contact>

1 Responsible person in the EU
EU Rep Services GmbH
Hafenstraße 3
20457 Hamburg
Germany
gpsr@eurep.example

2 Product identification
Type / model: LM-330
Reference: demo_12

Warnings and safety information
Not suitable for microwave ovens.
Hot liquids can cause burns.

Security policy
(edit with the Customer Reassurance module)

Delivery policy
(edit with the Customer Reassurance module)

Return policy
(edit with the Customer Reassurance module)

1 Shown because this manufacturer is outside the EU.

2 The product reference, plus a type or model if you add one.

Under the add to cart button: manufacturer, EU responsible person, identification and warnings.

Requirements

Component	Version
PrestaShop	8.2 · 9.0
PHP	8.1 or later
Theme	Classic (tested) or another theme with the <code>displayProductAdditionalInfo</code> and <code>displayProductExtraContent</code> hooks

Installation

1. Download the latest version from **My account > Downloads** on ecom-addons.com.
2. In the back office, go to **Modules > Module Manager** and click **Upload a module**.
3. Choose the zip file. The module adds **Catalog > Product safety** to the menu.

Getting started

1. Open **Modules > Module Manager**, find **Product Safety Info (GPSR)** and click **Configure**.
2. Click **Add a company** and enter the manufacturer: its name (or registered trade name or trade mark), postal address, country and an email address, a web address or both. Do the same for every other manufacturer and for your responsible persons in the EU.
3. Choose the **default manufacturer** (and, if you sell products made outside the EU, the **default responsible person in the EU**) and save.
4. Open **Catalog > Product safety** to see which products are complete and to change single products.

Manufacturers and responsible persons + Add a company

ID	Name	Country	In the EU	Electronic address	Products that chose it		
61	Cerámicas Levante SL	ES	Yes	safety@ceramicas.example	0	Edit	Delete
63	EU Rep Services GmbH	DE	Yes	gpsr@eurep.example	1	Edit	Delete
62	Lakeside Mugs Ltd	GB	No	https://lakeside.example/contact	2	Edit	Delete

1 Outside the EU: its products also show the responsible person in the EU.

The company directory: each manufacturer or responsible person is typed once.

Settings

Product safety

 Add the manufacturers and EU responsible persons below, choose the defaults here and change single products in Catalog > Product safety.

Default manufacturer

Cerámicas Levante SL (ES)

Used for every product without its own manufacturer.

Default responsible person in the EU

— None —

Only shown for products whose manufacturer is established outside the EU.

Show it

☒ Under the add to cart button

☐ In a product tab

1 Or in a product tab, handy for long warnings.

Expanded

☒ Yes

Show the details open under the add to cart button. When off, customers click the title to open them.

 Save

Module settings: store defaults and where the block goes.

Setting	What it does
Default manufacturer	Used for every product without its own manufacturer. None by default.
Default responsible person in the EU	Used for products whose manufacturer is outside the EU and that have no responsible person of their own.
Show it	Under the add to cart button (default) or in a product tab .
Expanded	Under the add to cart button, the details are shown open (default). When off, customers click the title "Product safety" to open them.

Per product

In **Catalog > Product safety**, click **Edit** next to a product:

The list in **Catalog > Product safety** gives each product a status, counts the incomplete ones and can show only them:

- **Complete:** it has a manufacturer, a responsible person in the EU if the manufacturer is outside the EU, and at least one identifier (type or model, reference, barcode or MPN).
- **Missing:** ...: what it still lacks.
- **Not applicable:** marked as such, or a virtual product.

Warnings are optional in the status: products that can be used safely without instructions or warnings do not need them.

1

⚠ Products lacking required safety information: 1. [Show only incomplete products](#)

Manufacturers, responsible persons and defaults

1 A count of incomplete products and a filter to see only them.

ID ▼▲	Product ▼▲	Reference ▼▲	Safety information	
☐			--	Q Search
1	Hummingbird printed t-shirt	demo_1	Complete	Edit
2	Hummingbird printed sweater	demo_3	Missing: responsible person in the EU	Edit
3	The best is yet to come! Framed poster	demo_6	Complete	Edit
4	The adventure begins Framed poster	demo_5	Complete	Edit
5	Today is a good day Framed poster	demo_7	Complete	Edit

Catalog > Product safety: the status of every product and what it still lacks.

On the product page

The block lists, in this order, the manufacturer, the responsible person in the EU (only when the manufacturer is outside the EU's 27 member states), the product identification and the warnings. Country names follow the page language. It uses a native expandable element and your theme's styles, without JavaScript. The product picture required next to this information is the one your product page already shows.

Developers can style it with the classes `.ecom-product-safety`, `.ecom-ps-manufacturer`, `.ecom-ps-responsible`, `.ecom-ps-identification` and `.ecom-ps-warnings`.

About the General Product Safety Regulation

Since **13 December 2024**, article 19 of Regulation (EU) 2023/988 asks sellers that offer products online in the EU to show clearly and visibly, in each offer: the manufacturer's name, registered trade name or trade mark and its postal and electronic address; the name, postal and electronic address of the responsible person in the EU when the manufacturer is established outside the EU; information identifying the product, including a picture, its type and any other identifier; and any warning or safety information, in a language consumers easily understand.

The addon helps you keep that information and show it. The data and warnings of each product, and how the rules apply to your shop, remain your responsibility. This guide is not legal advice.

Data and uninstall

The addon stores the companies you enter (business contact details) and the values of each product in its own tables. It stores no customer data. Uninstalling removes the tables and the settings.

Languages

The addon is translated into English, Spanish and French. The block follows the language of the page and shows the warnings typed for that language.

Updates and support

Your licence includes every new version and 6 months of support. New versions are in **My account > Downloads**; for help, open a ticket in **My account > Support**.