



Product Safety Info (GPSR) shows on every product page **who made the product and how to contact them**, the **responsible person in the EU** when the manufacturer is established outside the EU, **how to identify the product** and its **warnings and safety information**. You type each company once in a directory and pick store defaults, so most products need no editing at all.

▼ Product safety

Manufacturer

Harbour Ceramics Ltd

8 Kiln Road

Stoke-on-Trent ST1 1AA

United Kingdom

<https://harbour.example/contact>

Responsible person in the EU

1

Rhein Compliance GmbH

Hafenstraße 5

50667 Köln

Germany

gpsr@rhein.example

1 Shown because the manufacturer is outside the EU.

Product identification

2

Type / model: HC-350 mug

SKU: ceramic-mug

2 The product's SKU plus the model you typed.

Warnings and safety information

Not suitable for the microwave when the rim is gilded.

Hot liquids can cause burns.

The product safety block on the product page, in the customer's language.

Requirements

Component	Version
Drupal	11.3
Commerce	3.x (Product)
PHP	8.3 or later

Installation

1. Download the latest version from **My account > Downloads** on ecom-addons.com.
2. Unzip the module into `modules/custom/` (the folder must be `modules/custom/ecom_addons_product_safety`).
3. Enable **Product Safety Info (GPSR)** in **Extend**, or run `drush en ecom_addons_product_safety` .
4. Give the permission **Administer product safety information** to the roles that manage the catalogue.

Getting started

1. **Add the companies** in **Commerce > Configuration > Product safety > Companies**: each manufacturer of your products and, for manufacturers established outside the EU, the responsible person in the EU (an importer, an authorised representative or a fulfilment service provider).
2. **Choose the store defaults** in the **Settings** tab: the manufacturer used by every product without its own choice and, if you have one, the default responsible person in the EU.
3. **Change the exceptions** in the **Product safety** section of the product form, and add the warnings where a product needs them.
4. Check **Commerce > Product safety** until no product is listed as incomplete.

Content Commerce Structure Appearance Extend Configuration People Reports Help

Home > Administration > Commerce > Configuration > Product safety

Companies ☆

Settings Companies

[+ Add company](#)

Manufacturers and responsible persons in the EU, with the postal and electronic address shown to customers. Type each company once and choose it as a store default or on each product.

Name	Country	In the EU	Electronic address	Products	Operations
Harbour Ceramics Ltd	United Kingdom	No	https://harbour.example/contact	1	Edit ▼
Rhein Compliance GmbH Default responsible person in the EU	Germany	Yes	gpsr@rhein.example	0	Edit ▼
1 Taller Textil Ibérico S.L. Default manufacturer	Spain	Yes	seguridad@taller.example	0	Edit ▼

1 Store defaults: used by every product without its own choice.

Each manufacturer and EU responsible person is typed once, with its postal and electronic address.

Companies

Field	What to type
Name	Name, registered trade name or registered trade mark. Required.
Postal address	Street, postal code and town, one per line. Required.
Country	Where the company is established. It decides whether a responsible person in the EU is needed. Required.
Email address / Web address	The electronic address customers can use: an email, a contact page or both. At least one is required.

The addon checks the email address and that web addresses start with `http://` or `https://`. Deleting a company sends the products that used it back to the store default.

Product form

The **Product safety** section of each product has:

Field	What it does
Not applicable	For services, gift cards and other items that are not consumer products: no block is shown and the product is not counted as incomplete.
Manufacturer	"Store default" or a company of the directory.
Responsible person in the EU	"Store default" or a company. Only shown when the manufacturer is established outside the EU.
Type / model	Optional. Shown next to the SKU of the product's default variation.
Warnings and safety information	Plain text, one field per site language. Leave an empty line between paragraphs. An empty language shows the text of the product's language.

Content
Commerce
Structure
Appearance
Extend
Configuration
People
Reports
Help

Product safety

☐ Not applicable to this product (a service, a gift card...): do not show the block

1 Manufacturer

Harbour Ceramics Ltd (GB) ▼

Add companies in [Product safety > Companies](#).

1 Store default or a company of the directory.

Responsible person in the EU

Store default (Rhein Compliance GmbH (DE)) ▼

Only shown when the manufacturer is established outside the EU.

Type / model

HC-350 mug

Optional. The SKU of the product is shown too.

Warnings and safety information (English)

Not suitable for the microwave when the rim is gilded.

Hot liquids can cause burns.

2 Warnings and safety information (French)

Ne convient pas au micro-ondes si le bord est doré.

Les liquides chauds peuvent provoquer des brûlures.

2 One text per language; empty ones use the product language.

Warnings and safety information (Spanish)

No apta para microondas si el borde está dorado.

Los líquidos calientes pueden causar quemaduras.

Plain text, in the language of each store version; leave an empty line between paragraphs. When a language is empty, the text of the product language is shown.

The "Product safety" section of the product form: companies, model and warnings in each language.

Status of the catalogue

Commerce > Product safety (`/admin/commerce/product-safety`) lists every product with its manufacturer, its responsible person and its status:

- **Complete:** manufacturer, responsible person when needed and at least one identifier.
- **Missing:** ...: what is still lacking (manufacturer, responsible person in the EU, product identifier).
- **Not applicable:** products you excluded.

The count at the top tells you how many products still lack information, and **Show only incomplete products** lists just those. Warnings are not required: the regulation only asks for them when the product needs them.

1 product has missing information. [Show only incomplete products](#) · [Companies and store defaults](#)

Commerce inbox (3)

Product	Manufacturer	Responsible person in the EU	Status
Linen Shirt	Taller Textil Ibérico S.L. (ES)	—	Complete
Canvas Tote	Taller Textil Ibérico S.L. (ES)	—	Not applicable
Ceramic Mug	Harbour Ceramics Ltd (GB)	—	Missing: responsible person in the EU

2 Services, gift cards...: marked as not applicable.

1 A manufacturer outside the EU needs a responsible person in the EU.

Commerce > Product safety: the status of every product and what it still lacks.

The product page block

The block is a component of the product display, called **Product safety**. Move it or hide it per product type in **Commerce > Configuration > Product types > Manage display**. In **Settings**, choose whether it starts expanded (default) or collapsed; customers open a collapsed block with a click. It is a native HTML `<details>` element: no JavaScript, keyboard accessible, and it takes your theme's styles. The CSS classes are `ecom-product-safety`, `ecom-ps-manufacturer`, `ecom-ps-responsible`, `ecom-ps-identification` and `ecom-ps-warnings`.

Settings

Setting	What it does
Default manufacturer	Used by every product that has no manufacturer of its own.
Default responsible person in the EU	Used for products whose manufacturer is outside the EU and that have no responsible person of their own.
Show the product safety block expanded	On by default. Off: the block starts collapsed.

About the General Product Safety Regulation

Regulation (EU) 2023/988 (GPSR) applies since **13 December 2024**. Its article 19 asks anyone selling products online in the EU to show clearly and visibly, in each offer, at least: the manufacturer's name, registered trade name or trade mark and its postal and electronic address; when the manufacturer is not established in the EU, the name, postal and electronic address of the responsible person in the EU; information identifying the product, including a picture, its type and any other identifier; and any warning or safety information, in a language easily understood by consumers. Your product images stay where your theme shows them.

The addon helps you show this information; the data and warnings of each product, and how the rules apply to your products, remain your responsibility. This guide is not legal advice.

Data and uninstall

The addon stores the company details you type and the safety values of each product in its own tables; no customer data. Uninstalling removes the tables and the settings.

Languages

The addon is translated into English, Spanish and French. Labels follow the language of the page, and warnings are typed per language.

Updates and support

Your licence includes every new version and 6 months of support. New versions are in **My account > Downloads**; for help, open a ticket in **My account > Support**.