



// drupal commerce · user guide

Guarantee Notice & Durability Label

Version
1.0.0
ecom-
addons.com

Guarantee Notice & Durability Label shows the **EU harmonised notice on the legal guarantee of conformity** on your product pages and under the cart, in the language of each page, and the **producer's durability guarantee label** (the harmonised label for a commercial guarantee of durability) on the products that have one. You upload the official images once; the module shows them unchanged where customers decide to buy.



On the product page: the producer's durability label, when the product has one, and the legal guarantee notice in the page language.

Requirements

Component	Version
Drupal	11.3 (with the File module)
Commerce	3.x (Product, Cart)
PHP	8.3 or later

Installation

1. Download the latest version from **My account > Downloads** on ecom-addons.com.
2. Unzip the module into `modules/custom/` (the folder must be `modules/custom/ecom_addons_legal_guarantee`).
3. Enable **Guarantee Notice & Durability Label** in **Extend**, or run `drush en ecom_addons_legal_guarantee`.
4. Give the permission **Administer the legal guarantee notice and durability labels** to the roles that manage the catalogue.
5. Go to **Commerce > Configuration > Legal guarantee** and upload the notice image of each language.

The official images

The notice and the label are designed by the European Commission (Implementing Regulation (EU) 2025/1960, Annex I for the notice and Annex II for the label). Their elements cannot be edited, and online they are shown in colour. They carry EU logos, so the module does not ship them: you take them from the official source.

- **Notice:** download it in each of your site's languages from the [European Commission](#) or the Official Journal (Annex I) and save it as a JPG, PNG or WebP image without cropping or changing it.
- **Label:** the producer that offers the commercial guarantee of durability supplies it with the duration, its brand and the model filled in. Keep the full label and, if the producer gives you one, the small nested (strip) version.

Images up to 5 MB are accepted; they are stored as managed files in `public://legal-guarantee`. The screenshots of this guide use sample images marked "Sample", not the official artwork.

Settings

Go to **Commerce > Configuration > Legal guarantee**.

Setting	What it does
Notice image (one per language)	Upload the notice in that language; Remove deletes it.
Show the notice on product pages	On by default.
Show the notice under the cart	On by default.
Notice width (pixels)	Largest width of the notice on wide screens (240–1200, default 480). It always fits narrow screens, and customers can open it at full size.

A status on top tells you which languages have no notice image yet (those pages show the notice of the default language, or nothing if it has none either) and how many products show a durability label.

On product pages the label and the notice are one component of the product display, **Guarantee notice and label**: move it or hide it per product type in **Commerce > Configuration > Product types > Manage display**.

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Legal guarantee ☆

1 Every language has its notice image.

2 products show a durability guarantee label. Add labels in the "Durability guarantee" section of each product form.

1 Which languages lack their notice and how many products have a label.

Since 27 September 2026, shops selling goods to consumers in the EU show the harmonised notice on the legal guarantee of conformity before the purchase. Download the official notice in each of your languages from the [European Commission](#) (Annex I of Implementing Regulation (EU) 2025/1960), save it as an image without changing it and upload it here.

2 Notice image (English)

sample-notice-en.png (69.66 KB) Remove

JPG, PNG, WebP or GIF, up to 5 MB.

2 Upload the image; it is shown unchanged.

Notice image (French)

sample-notice-fr.png (70.27 KB) Remove

JPG, PNG, WebP or GIF, up to 5 MB.

Notice image (Spanish)

sample-notice-es.png (73.55 KB) Remove

JPG, PNG, WebP or GIF, up to 5 MB.

☒ Show the notice on product pages

Position it among the product fields in Manage display of each product type ("Guarantee notice and label").

☒ Show the notice under the cart

Notice width (pixels)

340

Largest width on wide screens; it always fits narrow screens. Customers can open the notice at full size.

Durability label of a product

Only for products whose **producer offers a commercial guarantee of durability of more than two years, at no extra cost and covering the whole product**. Edit the product and open the **Durability guarantee** section:

Field	Notes
Duration (years)	Whole years, 3 to 99.
Producer (brand)	The brand or trade mark that offers the guarantee.
Model identifier	The model the guarantee covers.
Label image	The full label supplied by the producer. Required.
Nested label image	Optional. Customers see this strip and open the full label with a click or a tap.

The duration, brand and model also describe the image for screen readers. Fields are checked when you save the product. Empty every field and remove both images to remove the label.

^ Durability guarantee

Only when the producer offers a commercial guarantee of durability of more than two years for this model, at no extra cost and covering the whole product, and supplies its harmonised label. Leave every field empty otherwise.

1

Duration (years)

5

1 Checked when saved: 3 years or more, producer and model required.

Producer (brand)

Acme

Model identifier

KX-200

Label image

 sample-label-sample.png (29.07 KB)

Remove

The full label, as supplied by the producer: JPG, PNG, WebP or GIF, up to 5 MB.

2

Nested label image

 sample-label-nested-sample.png (9.79 KB)

Remove

Optional: the small strip version. Customers see the strip and open the full label with a click.

2 Optional strip version for a lighter product page.

The "Durability guarantee" section of the product form, for products with a producer guarantee of more than two years.

What customers see

On the product page, where you placed the component:

1. the product's durability label, whole or as the nested strip that opens the full label on the first click (a native `<details>` element, no JavaScript);
2. the legal guarantee notice in the language of the page, linked to the image at full size, with a link to the legal guarantee page of Your Europe.

Under the cart, the notice alone. Product types that are not goods (services, digital content) can hide the component in Manage display.

Styling

The block is `<section class="ecom-legal-guarantee is-product">` (`is-cart` in the cart) with `.ecom-lg-label` and `.ecom-lg-notice` inside. The images are only scaled: do not crop, recolour or overlay them.

About the rules

Directive (EU) 2024/825 amended the Consumer Rights Directive 2011/83/EU: since **27 September 2026** traders remind consumers of the legal guarantee of conformity (at least two years in the EU) before the contract, prominently, with the **harmonised notice**; and when a producer offers a commercial guarantee of durability of more than two years at no extra cost for the whole good, they show it with the **harmonised label**. Implementing Regulation (EU) 2025/1960 sets the design and content of both.

The module shows the images you provide where you choose; which products have a producer guarantee, the files you upload and how the rules apply to your shop remain your responsibility. This guide is not legal advice.

Data and uninstall

The module stores its settings, the label of each product in its own table and the images as managed files. It stores no customer data and calls no external service. Uninstalling removes the

settings and the table and releases the images, which Drupal then deletes on cron like any unused file.

Languages

The module is translated into English, Spanish and French; the notice follows the content language of the page.

Updates and support

Your licence includes every new version and 6 months of support. New versions are in **My account › Downloads**; for help, open a ticket in **My account › Support**.